

## COVID-19 Update: OptiPro Exempt from New York State Mandate

To our valued customers:

With the news of a New York State mandate that all non-essential businesses must close, we would like to notify you that OptiPro received exemption from closure due to the nature of our work serving the defense and medical industries. **OptiPro remains open**, and while we will have some of our workforce working remotely, our manufacturing operations will be uninterrupted. We are committed to serving our customers with any sales, service and support requests for all of our machines as well as Mastercam software. Please contact OptiPro at 585-265-0160 or <u>sales@optipro.com</u>, and we will make sure your request is taken care of.

The safety of our employees and customers is of the utmost importance to OptiPro, so we will continue to comply with all New York State and CDC guidelines. As new details emerge, we will certainly provide any updates on OptiPro from an operational standpoint.

Stay safe and please feel free to contact us with any questions.

Sincerely,

Mike Bechtold President

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